

TARGETS AND GRADING

THE ANNUAL REPORT CARD ON ENDING HOMELESSNESS IN OTTAWA

STAYING ON TRACK TO END HOMELESSNESS IN 10 YEARS BY 2020

Starting with the 2010 Report Card on Ending Homelessness in Ottawa, the Alliance to End Homelessness Ottawa (ATEH) will assign grades mathematically for *Housing, Affordability, Homelessness (emergency shelter use), and Length of Stay* using the Annual Targets Table and the Indicator Table by comparing gains or losses in one year. Thus 2010 data will be examined against the annual targets set in 2009 to check if Ottawa is on track to end homelessness in 10 years (by 2020).

A grading process is conducted by the ATEH Steering Committee each year. All details remain **confidential** and are not released prior to the annual launch of the *Report Card on Ending Homelessness in Ottawa*.

ANNUAL TARGETS TABLE

ATEH set the annual targets in 2009, using them for the first time in the 2010 grading. The table below provides the **letter grades, their definition and the change associated with each of the different grades.**

- Annual target of 1000 new units / rent supplements per year (+ 10,000 over 10 years)
- Annual target of a decrease of 500 persons (- 5000 over 10 years)
- Annual target of a decrease in shelter stay 3 days (- 30 days over 10 years)
- Annual target of having no more than 30% of income being required of people on low incomes for housing

ATEH Annual Targets Table for Grading: Letter Grade, Definitions & Change

| Letter Grade | Affordable housing: new units plus rent supplements | Decrease in # of homeless people | Decrease in length of shelter stay | Affordability: % of income required for housing |
|--------------|---|----------------------------------|------------------------------------|---|
| A | 700 – 1,000 | - 500 | - 3 days | 30% |
| B | 350 – 699 | - 250 | - 1.5 days | 35% |
| C | 200 – 349 | 0 | 0 days | 40% |
| D | 100 – 199 | + 250 | + 1.5 days | 45% |
| F | 0 – 99 | + 500 | + 3 days | 50% |

INDICATOR TABLE

The Indicator Table is updated yearly. It shows the 2004 to 2010 ATEH Indicators areas, *Housing, Affordability, Homelessness (emergency shelter use), and Length of Stay*, and the grades for each (see page 2). ‘Table Notes’ follow the data.

Indicators are reviewed for gains or losses, in this case those made in 2010 when compared to 2009 to assess the improvement or decline in relation to ATEH’s “ending homelessness” targets that has occurred. In assigning the four grades, all of the indicators within each area are considered in relation to the annual targets.

The other years provide a broader context about these changes and will be used to create a seven year trend chart.

Indicator Table – Report Card on Ending Homelessness in Ottawa¹
7 YEAR TREND DATA for Indicators of the Alliance to End Homeless in Ottawa

| | 2004 | 2005 | 2006 | 2007 | 2008 | 2009 | 2010 | difference 2009 → 2010 | GRADE |
|--|---------|---------|---------|---------|---------|---------------------|---------------------|------------------------------|---------|
| Affordable Housing | | | | | | Units Affordable | Units Affordable | Units Affordable | C plus |
| Affordable housing units since 2000 (i.e., Action Ottawa & NHI; includes supportive places) | 509 | 521 | 760 | | 967 | 1,055 | 1,389 | + 334 | |
| Rent supplements (City of Ottawa & Canadian Mental Health Association) | 3,000 | 3,085 | 3,198 | 3,200 | 3,200 | 3,200 | 3,200 | +0 | |
| Total | 3,509 | 3,606 | 3,958 | 4,033 | 4,167 | 4,255 | 4,701 | + 334 | |
| Total stock (Comprised of 22,400 social housing units & rent supplements prior 1995, and stock and rent supplements added since 2000) | 25,909 | 26,006 | 26,358 | 26,433 | 26,567 | 26,655 | 27,101 | | |
| Waiting Lists | | | | | | | | | |
| Households on social housing waiting list | 10,500 | 9,914 | 10,055 | 9,370 | 9,692 | 10,235 | 10,502 | + 267 | |
| Supportive housing waiting list | 2,000 | 2,214 | 2,630 | 2,000 | 2,660 | 1,954 ² | | | |
| Housing Market Indicators | | | | | | | | | |
| Rental vacancy rate | 3.90% | 3.30% | 2.30% | 2.30% | 1.40% | 1.50% | 1.60% | | |
| Average rent for a bachelor apartment | 623 | \$628 | \$633 | \$643 | \$671 | \$688 | \$715 | + 2.8% | |
| Affordability (Income for Rent) | | | | | | Income | Income | Income | F |
| Ontario Works for a single person | \$520 | \$536 | \$548 | \$560 | \$572 | \$585 | \$592 | 121%³ | |
| ODSP Assistance for a Single Person | \$930 | \$959 | \$979 | \$999 | \$1,020 | \$1,042 | \$1,053 | 69%³ | |
| Monthly average Ontario Works cases | 17,879 | 17,552 | 16,541 | 15,296 | 14,329 | 14,818 | 15,563 | + 745 | |
| Minimum Wage | \$7.15 | \$7.45 | \$7.75 | \$8.00 | \$8.75 | \$9.50 | \$10.25 | 44%³ | |
| Increase in Consumer Price Index | 1.80% | 2.30% | 1.10% | 2.00% | 1.70% | 1.20% | 3.50% | | |
| Emergency Shelter use | | | | | | People | People | People | C |
| Number of Individuals | 6,758 | 6,963 | 6,857 | 6,824 | 7,264 | 7,184 | 7,156 | - 28 | |
| # of Single men | 3,438 | 3,481 | 3,554 | 3,555 | 3,665 | 3,472 | 3,393 | - 79 | |
| # of Single women | 1,045 | 1,084 | 1,241 | 1,142 | 1,100 | 1,091 | 1,099 | + 8 | |
| # of Youth | 437 | 466 | 521 | 524 | 484 | 453 | 512 | + 49 | |
| # of Families | 663 | 701 | 646 | 660 | 793 | 823 | 832 | + 11 | |
| <i>Dependents under 18 in these families</i> | | | | | 1,299 | 1,413 | 1,408 | - 5 | |
| Length of Shelter Stay | | | | | | Days | Days | Days | D minus |
| Average length of stay in days | 48 | 47 | 42 | 50 | 53 | 59 | 62 | + 3 | |
| Single men stay | 57 | 55 | 54 | 55 | 55 | 58 | 59 | + 1 | |
| Single women stay | 38 | 39 | 34 | 40 | 42 | 47 | 49 | + 2 | |
| Youth stay | 18 | 14 | 13 | 23 | 30 | 34 | 31 | - 3 | |
| Families stay | 49 | 40 | 34 | 46 | 53 | 63 | 72 | + 9 | |
| Times shelter beds were used | 322,731 | 309,453 | 322,744 | 341,269 | 384,100 | 426,746 | 447,181 | <i>beds used</i> + 20,435 | |

2010 NOTES –

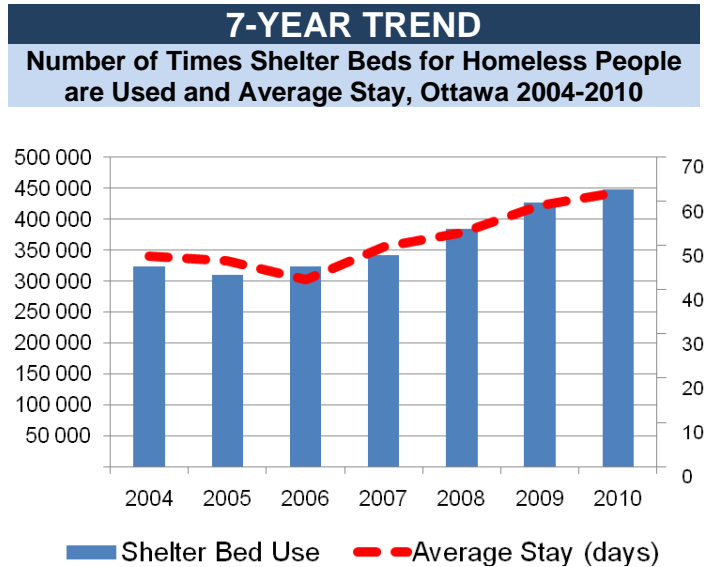
¹ For the homelessness indicator (emergency shelter use, length of stay), the City of Ottawa has made further improvements in its centralized, fully electronic data system resulting in a better ability to identify unique individuals. In

this table, we have adjusted numbers for the previous 2004-2007 report card data on homelessness indicators by weighting data based on a comparison of previous report card data and new data provided by City for 2008 and 2009.

² Supportive Housing Waiting List: The Supportive Housing Network agencies are in the process of transferring their waiting lists to the Social Housing Registry.

³ This is the percent of monthly income needed to cover 2010 average rent of \$715 for bachelor apartments in Ottawa. The 2009 average bachelor rent was \$688.

TREND DATA 2004-2010: USE OF SHELTER BEDS AND AVERAGE STAY



APRIL 2011: THE ALLIANCE TO END HOMELESSNESS OTTAWA