City of Ottawa
Continuum of Housing and Support Services

Housing

STREET

EMERGENCY SHELTERS

964 contracted beds
Plus overflow

TRANSITIONAL HOUSING

E.g.: Harmony House, Salvation Army, Tewegan

SUPPORTIVE/ SUPPORTED HOUSING

E.g.: Domiciliary Hostels, Salus, Options Bytown

SOCIAL HOUSING

OCHC
Non Profits
Co-ops

PRIVATE MARKET HOUSING

Including RGI and 200 Rooming Houses

Support Services

OUTREACH
- health
- housing
- counselling

Street
Salvation Army Van
Centre 507
Operation Go Home
Odawa Friendship Centre
Wabano Health Centre*
Jewish Family Services
Ottawa Innercity Ministries

Drop-in
Centre 454
The Well
Centre 507
St. Joe's
Centre Espoir Sophie
St. Luke's
Shepherds of Good Hope
Odawa Drop-in*

HOUSING SEARCH AND STABILIZATION
- housing assistance
- referrals to community resources
- health services: physical, mental, addictions

Onsite in shelter
The Shepherds of Good Hope
The Mission, The Salvation Army
Cornerstone, Oshki Kizis, Reception House, PQ CRS and SWCHC in Family Shelters, Youth Services Bureau
Ottawa Inner City Health, Royal Ottawa Hospital, Public Health Department, CMHA, E. Fry*, Harmony House*, Tungasavvingat Inuit*

Community-based
Housing Help
Action Logement
CMHA
The Well
Minwaashin Lodge*
The Mission*
Rideau Street Youth Enterprise*
Catholic Immigration Centre*

HOUSING LOSS PREVENTION
- life management / social supports
- financial assistance
- health: physical, mental, addictions
- employment / training
- legal / advocacy

On-site
Bruce House, Salus, Options Bytown, Daybreak, Cornerstone Shepherds of Good Hope, OCHC (through Options), Evelyn Horne, Tewegan*, CMHA (youth)*

Community-based
Pinecrest-Queensway CRS and 6 other agencies (Housing Loss Prevention Network), The Salvation Army, Catholic Immigration Services, Housing Help (incl. rooming houses), Action Logement, Centre 507*, Catholic Immigration Centre*, City of Ottawa Rooming House Services

* SCPI service funding to March 2007

COMMUNITY CAPACITY BUILDING
Research, planning, training